

# TRUST



LEARNERSHIP NEWSLETTER | MAY 2018

## SUCCESS STORIES START HERE...

Over the years, Felix Risk Training Consultants has assisted hundreds of employees improve their on-the-job performance and increase their readiness for career advancement with training and development.

Here are a few stories of successful graduations...



### FNB

Joan Gys from First National Bank (FNB) in Bluff is an industry veteran with about 35 years of experience under her belt. Her strong desire to further educate herself led her to register for a National Certificate in Banking facilitated by Felix Risk Training Consultants (FRTC). She graduated in 2016.

### BIDVEST

The amended fit and proper requirements announced in 2008 introduced the financial services industry to "Regulatory Examinations". These examinations contain stricter minimal formal qualifications in order to better serve clients' needs across the financial services industry in South Africa. The regulatory exams are developed and delivered under the direction and management of the Financial Services Board (FSB).

To train and prepare its staff for the Regulatory Examinations, Bidvest Bank contracted the services of Felix Risk Training Consultants in 2015/2016.



### LENCOR

A BANKSETA sponsored learnership empowered the staff of Retail finance Company, Lencor (Pty) LTD with a National Certificate in Micro Finance – Level 3, facilitated by Felix Risk Training Consultants.

The primary objective of National Certificate in Micro Finance qualification was to ensure that each and every staff member achieved a nationally recognised qualification.

With the impressive work done by the company, the qualification in micro financing will go a long way in empowering staff.



### STANDARD CHARTERED BANK

Employees from Standard Chartered Bank completed their training through the National Certificate in Banking Level 5 qualification, facilitated by Felix Risk Training Consultants in 2017. Learners also registered for the Compliance Officer qualification will soon be registered with Compliance Institute of SA, for their exam later this year. The qualification is highly useful as it equips compliance employees with the skills to address the increasing pressure on organisations, both public and private, to ensure that their business activities comply with statutes, regulations and standards, both local and international.

The Compliance Officer Qualification is divided into 6 compulsory modules with learning units as sub-divisions, based on the exit level outcomes and related assessment criteria. The Compliance Officer Qualification is quality assured by the Quality Council for Trades & Occupations.



### GRINDROD BANK

The professional relationship between Felix Risk Training Consultants (FRTC) and Grindrod Bank has been going strong for over seven years and stands as a testament to FRTC's commitment toward client satisfaction. Ensuring that employees are adequately trained to keep up with client needs, Grindrod Bank has entrusted its training needs to FRTC since 2010. In 2017, FRTC facilitated a host of programmes at Grindrod Bank, namely Core Banking & Financial Services, Credit Risk Assessment, Financial Markets & Instruments & General Management in Banking.



### HABIB BANK ZURICH (HBZ BANK)

The professional relationship between Felix Risk Training Consultants (FRTC) and Grindrod Bank has been going strong from 2014, with Felix Risk Training Consultants being their chosen service provider for Learnership training. This training intervention has been instrumental to support transformation and people development. Learnership training has providing employees with opportunities to acquire new skills / progress their careers.

For more information email Bernadette Felix at [bernadette@frtc.co.za](mailto:bernadette@frtc.co.za) or call 031 207 3245.

### CONTACT US

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B-BBEE Recognition :  
Level 1 contributor to BBBEE  
BEE Procurement Recognition Level : 135%

Black Ownership : 100%  
Black Women Ownership : 100%  
Empowering Supplier : Yes