

TRUST



LEARNERSHIP NEWSLETTER | ISSUE 09 | JULY 2016

INDUSTRY STRENGTHENING THROUGH TRAINING

Retail credit provider, Lendcor, was granted the opportunity to implement its second BANKSETA Credit Risk Assessment Learnership internally, which resulted in fourteen employees obtaining their National Certificates in Banking during the 2015-2016 training year.

As the demand for credit increases, BANKSETA's learnership aims to strengthen the credit lending industry while ensuring its sustainability by empowering and developing the skills of its employees.

With training facilitated by Felix Risk Training Consultants (FRTC), the Lendcor learners were supported during the course through learning contact sessions and additional remediation sessions. FRTC Director, Bernadette Felix said supporting learners throughout their courses has always been a cornerstone of FRTC's success.

"We have a dedicated support administrator who is available to take care of any queries that our learners might have. Communication is also key. We therefore ensure that we are constantly in touch with learners via our Facebook page, bulk sms, email and monthly newsletter," said Felix. In addition to making use of industry experts only, care is taken to ensure the approach of all assessors, facilitators and admin

staff is best suited to the needs of the industry, Felix explained. "We also pay attention to the requirements of our learners by identifying any challenges or disabilities that may hamper their learning experience. We ensure that the work and environment as well as training/ learning equipment is adjusted to meet the ability of each individual," she added.

Furthermore, FRTC is prepared for the level of attention that is required by some of the learners. "Training groups are limited to 16 learners per group to ensure ample attention by the facilitator. We closely monitor each learner's performance and results.

Continuous reporting by the facilitator and assessor also indicates and tracks any risks in this regard," explained Felix. "The employer, facilitator and admin staff are also available for any support required throughout the learnership."



Back left: Nosihle Gumedede, Nonjabulo Mntambo, Sizakele Mthembu, John Aitken - Lendcor C.E.O, Nelisiwe Msomi, Lusanda Nshangase, Bongekile Zulu, Khanyisile Ngcongco, Peter Judge - Lendcor Director, Portia Nobel. Front left: Duduzile Maqimisho, Neesha Bhoola, Shana Manikam, Nelisiwe Khanyile, Zodwa Dasa and Zandile Ngubane.

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B-BBEE Recognition :
Level 1 contributor to BBBEE
BEE Procurement Recognition Level : 135%

Black Ownership : 100%
Black Women Ownership : 100%
Empowering Supplier : Yes